

## **UNLIMITED DESIGNS AND ROCKY MOUNTAIN STONE PRODUCTS RETURN POLICY**

We have a strict **NO RETURN POLICY**- Once the stone has been signed for and left the building, all purchases are final.

### **100% Refund on Returns when:**

Product is returned in original, new and unused condition.

Includes (but not limited to): Stone Accessories

Stacked in original pallet stack pattern, no handling required by us.

Return within 30 days of invoice.

### **Maximum 20% Restocking Fee will be Charged when:**

Return of Manufactured stone.

Mixed Pallet(s) of product.

Product must be sorted to determine if returnable (Returnable upon inspection of stone in original packaging and in good condition).

### **No Refund will be given for the following returns:**

Special Make-To-Order Products. Includes (but not limited to): Colored Precast, Non-Stocking Manufactured Items.

Special Purchase-To-Order Products. Includes (but no limited to): Non –Stocking Purchased Items.

Seconds.

Pallets damaged beyond repair.

**RECEIPT REQUIRED FOR ALL RETURNS.**

**SPECIAL ORDER PRODUCTS REQUIRE A 50% NON-REFUNDABLE DEPOSIT.**

**UNLIMITED DESIGNS & ROCKY MOUNTAIN STONE PRODUCTS RESERVES THE RIGHT TO REFUSE A RETURN OR CHARGE A RESTOCKING FEE DEPENDANT ON THE CONDITION OF THE RETURN.**